



THE WAGINGTON®

LUXURY PET HOTELS & RESORTS



All prices are in Singapore Dollars, subject to 7% GST with no additional Service Charges. Prices are subject to changes without notice.



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W CLUB

Uncompromised extravagance & contentment. Only for the most pampered paws.

W Club at The Wagington offers its elites an experience beyond expectation. For the modern pet aficionado who covet luxury rewards whilst enjoying unrivaled staycational experiences, with each moment spent within The Wagington reveals bespoke attention to every desire. As a W Club member, you are assured of our dedication to providing you with the level of service and personalized attention that only membership in an exclusive pet hotel can bring, together with a host of privileges that will make your entire pet hotel experience more comfortable, more convenient and satisfying.

Membership Qualifications

Every 1 spend = 1 point

W Club Diamond - 15,000

W Club Platinum - 5,000

W Club Gold - 1,000

Privileges

Diamond - 15% Discount

Platinum - 10% Discount

Gold - 5% Discount

* Accumulate the above qualification in W CLUB Value within 12-consecutive months and you'll be welcomed to W CLUB. Your membership will last for 12 months.

* Membership discount is not applicable during peak periods.



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LIMO SERVICES



No. of Dogs, District	Pool Rates One Way (60mi)	Two Ways
5km under	20	30
5km - 10km	22	35
10km - 15km	28	45
15km- 20km	33	50
Over 20km	38	55
For each additional pet — +6		
Peak Period Surcharge — +15 (Refer to hotel peak period) <i>f</i>		

Lobby pick-up and drop-off -

First slot 8am to 10am

- Second slot 12pm to 2pm

- Third slot 5:30pm to 7:30pm



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Signature Treatment

Signature Dead Sea Mud of Jordan Spa

Long recognized for its high mineral content and moisturizing benefits, dead sea mud of Jordan is used in this treatment to purify and rejuvenate the skin. A CO2 stimulating microbubble bath prepares the body for a deep cleansing. The wash is followed with the decadent dead sea mud massage to activate the nourishing properties of the mud. The mud is followed by a soothing warm shower with Les Pooch vitamin enriched shampoo conditioner and a gentle pour of Les Pooch fragrance. This unique treatment leaves your pet with silky smooth skin and an exhilarating feeling of well-being.

Small breed	88+ grooming session
Medium breed	108+ grooming session

Large breed	128+ grooming session
Giant breed	148+ grooming session



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Basic Grooming | Duration: 60-120 minutes | Price: Refer to dog breed's list

- Clipping of nails
- Shaving excess fur from paw pads and belly
- Expressing of anal glands
- Cleaning of ears and folds
- Shower & Blow Dry

Full Grooming | Duration: 90-180 minutes | Price: Refer to dog breed's list

- Clipping of nails
- Shaving excess fur from paw pads and belly
- Expressing of anal glands
- Cleaning of ears and folds
- Scissoring & Cut to owners preferred style
- Deshedding to remove excess undercoat to reduce shedding

Bath & Blow Dry | Duration: 30-90 minutes | Price: Refer to dog breed's list

- Expressing Anal Glands
- Shower & Blow Dry

Ala-Carte Services

- Expressing Anal Glands – 12
- Dematting – 15 per 30 minutes
- Ear Cleaning – 10
- Teeth Brushing – 12
- Clipping of Nails – 15
- Clipping of Nails & Shaving of Paw – 25
- Dental Scaling (Exterior Only) - 180 to 250
- Basic trimming - 15



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Breed	Basic Groom	Full Groom	Bath & Blow Dry
American Cocker Spaniel	85 - 100	100 - 135	55 - 75
Basset Hounds	85 - 100	110 - 130	65 - 85
Beagle	65 - 75	95 - 115	50 - 55
Bichon Frise	60 - 80	110 - 150	50 - 65
Border Collie	80 - 100	120 - 150	60 - 70
Boston Terrier	55 - 60	70 - 80	40 - 50
Boxer	130 - 150	180 - 220	90 - 110
British Bulldog	80 - 90	95 - 110	55 - 75
Cairn Terrier	60 - 70	85 - 115	40 - 50
Corgi	75 - 85	95 - 120	55 - 65
Cavapoo	70 - 90	150 - 200	55 - 75
Chihuahua (short coat)	50 - 55	60 - 65	40 - 45
Chihuahua (long coat)	50 - 55	70 - 85	40 - 45
Cavalier King Charles Spaniel	60 - 75	95 - 115	50 - 55
Chinese Crested Dog	60 - 70	95 - 115	50 - 55
Chow Chow	140 - 160	180 - 230	100 - 120
Chowdoodle	100 - 160	180 - 230	80 - 110
Cockapoo/Spoodle	70 - 90	120 - 180	55 - 75
Collie (Smooth)	120 - 140	150 - 180	80 - 95
Collie (Rough)	120 - 140	180 - 200	80 - 95
Cotton de Tulear	60 - 70	90 - 115	50 - 55
Dachshund (Smooth Coat)	50 - 55	65 - 75	40 - 45
Dachshund (Long Coat)	50 - 55	80 - 95	40 - 45
Dalmatian	120 - 140	160 - 200	80 - 100
Doberman Pinscher	130 - 150	180 - 220	90 - 110
English Cocker Spaniel	90 - 100	95 - 125	55 - 75

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Breed	Basic Groom	Full Groom	Bath & Blow Dry
French Bulldog	55 - 65	70 - 80	45 - 55
Fox Terrier	70 - 80	95 - 115	55 - 65
German Shepherd	130 - 150	200 - 250	90 - 110
Golden Retriever	120 - 140	160 - 220	80 - 100
Goldendoodle	120 - 140	220 - 280	80 - 110
Great Dane	150 - 180	200 - 300	100 - 130
Greyhound	130 - 150	180 - 230	90 - 110
Griffon Bruxellious	60 - 70	85 - 115	50 - 55
Havanese	60 - 70	90 - 115	50 - 55
Husky	140 - 160	190 - 240	100 - 120
Jack Russell Terrier	55 - 65	70 - 80	45 - 55
Japanese Chin	60 - 70	90 - 115	50 - 55
Japanese Spitz	65 - 75	95 - 120	50 - 65
Keeshond	140 - 160	180 - 240	100 - 120
Labradoodle	110 - 130	150 - 200	70 - 95
Labrador Retriever	120 - 140	160 - 220	80 - 100
Lhasa Apso	60 - 70	85 - 115	50 - 55
Malamute	150 - 170	200 - 240	110 - 120
Maltese	60 - 70	85 - 115	50 - 55
Maltipoo	60 - 70	85 - 115	50 - 55
Miniature Pinscher	60 - 70	85 - 115	50 - 55
Mongrel	90 - 120	150 - 180	70 - 90
New Foundland	130 - 150	200 - 280	90 - 110
Old English Sheepdog	140 - 160	180 - 220	100 - 120
Rhodesian Ridgeback	120 - 140	180 - 220	80 - 100
Toy Poodle	65 - 75	85 - 130	40 - 65

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Breed	Basic Groom	Full Groom	Bath & Blow Dry
Miniature Poodle (7 to 8kg)	75 - 90	150 - 200	55 - 75
Standard Poodle (20-32kg)	140 - 160	220 - 280	100 - 120
Papillion	55 - 65	85 - 95	45 - 50
Pekingese	60 - 70	95 - 120	50 - 55
Pomeranian	60 - 70	85 - 115	45 - 55
Pomsky	75 - 85	95 - 135	55 - 70
Pug	50 - 55	70 - 80	40 - 45
Rottweiler	120 - 140	160 - 220	80 - 100
Saluki	130 - 150	180 - 230	90 - 110
Samoyed	150 - 180	210 - 260	120 - 150
Miniature Schnauzer	65 - 70	95 - 115	50 - 55
Standard Schnauzer (10-23kg)	76 - 80	120 - 145	60 - 65
Giant Schnauzer (34 to 43kg)	140 - 160	200 - 250	100 - 120
Scottish Terrier	70 - 85	95 - 115	60 - 70
Shar Pei	120 - 140	160 - 200	80 - 100
Skye Terrier	70 - 85	95 - 115	60 - 70
Shih Tzu	60 - 70	85 - 115	50 - 55
Silky Terrier	60 - 70	90 - 115	50 - 55
Shetland Sheepdog	60 - 75	95 - 115	50 - 55
Shiba Inu	60 - 70	95 - 115	50 - 55
Tibetan Spaniel	60 - 70	95 - 120	50 - 55
Vizsla	95 - 100	110 - 130	80 - 90
Weimaraner	130 - 150	180 - 220	90 - 110
West Highland White Terrier	65 - 70	95 - 115	50 - 55
Welsh Springer Spaniel	100 - 115	130 - 150	65 - 85
Wheaten Terrier	75 - 85	120 - 145	60 - 65
Yorkshire Terrier	50 - 60	75 - 115	40 - 50

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DOGHILL GARDEN



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LUXURY PET HOTELS & RESORTS



DAYCARE

DAYCARE

(Playtime only)

By weight

RATE

(Hourly)

Small and Medium Dogs (0 to 24kg)

8

Large Dogs (More than 24kg and above)

11

5 DAYS DAYCARE

Include Pack Swim, Pack Walk, Rinse & Dry. (*Expiry 3 months)

RATE

(Full Day)

Small Dogs (0 to 10kg)

260

Medium Dogs (More than 10kg to 24kg)

305

Large Dogs (More than 24kg and above)

230

20 DAYS DAYCARE

Include Pack Swim, Pack Walk, Rinse & Dry. (*Expiry 12 months)

RATE

(Full Day)

Small Dogs (0 to 10kg)

900

Medium Dogs (More than 10kg to 24kg)

1100

Large Dogs (More than 24kg and above)

1200

Terms & Conditions

1. Daycare is open to all dog guests who have passed the temperament evaluation assessment & vaccination requirements.
2. All daycare and boarding dogs must go through a 3 hours temperament evaluation assessment. Temperament evaluation is chargeable at 35 SGD per dog.
3. Daycare timing is from 8.30am to 7.30pm daily. Pets not collected by 7.30pm will be considered overnight guests and will be charged at additional night stay.
4. Pet guests can also opt to select from an array of healthy meals from room dining made by our gourmet chef
5. Daycare packages must be paid in full & applicable on seasonal periods.
6. Packages are non-re-fundable, have no cash value and are non-transferable to any other family member or friend. Packages may not be used with any other discount programs; coupons or offers and all rates are subjected to changes without notice
7. Prior to booking, pet owners are deemed to agree to all terms and conditions as per the pet hotel agreement. Pet & Vaccinations requirements apply.

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BONE POOL





THE WAGINGTON®
LUXURY PET HOTELS & RESORTS



BONE POOL

Quintessential Dog Luxury! Unquestionably Singapore's most inviting dog pool. Bone Pool @The Wagington is secreted away among the verdant, lush foliage amidst the ambience of the hotel and feel absolutely refreshed in this outdoor haven. Take a refreshing dip in the 1.2m deep refreshing waters. The distinctive resort courtyard settings for yours for the taking. Absolutely everything you need and want for a most satisfying day out @The Wagington. POOL SWIM

Pool Swim @Bone Pool	Rates	Inclusive
Public Pool 10 Sessions Package (Expiry: 4 months) Unlimited Sessions Package (Expiry: 1 year)	28 240 By Invitation Only	- 60 minutes - Complimentary Use of Cabanas (Max. 2 pax per dog for each cabana)
Private Pool *Two owners companion only Additional Dog under the same owner	75 +20	- 60 minutes - Complimentary Use of Cabanas - Complimentary Use of Shower Facility on Level 2 (Humans Only) - Maximum max. will change according to the latest COVID restrictions.



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LUXURY PET HOTELS & RESORTS

Supervised Swim Additional Dog under the same owner	65 +20	- 45 minutes - Staff Supervision & Coaching - WhatsApp Video of Swim Session - Towel Dry of Pet Only
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POOL PARTY

With the ability to host up to 8 pax (due to COVID restrictions) as a luxury party event venue, premium cabana and parasol lounge are also part of an intimate, private garden where the luxurious setting is complemented by impeccable, personalized service.

A pool party isn't quite much of a party if your favourite dog is not there!
Throw a private or birthday party @Bone Pool, have your best 4-legged pal with you and make it one never to forget!

Pool Party @Bone Pool	Rates	Inclusive
Queen's Corgi Package (Max. 8 dogs and max. 8 humans)	350 Per 2 Hours Block	- 15x soft drinks - Own food and drinks allowed
BBQ Basic Package * Additional Dog + Food	600 Per 2 Hours Block 1,5	- Basic BBQ Menu for up to 8 pax (due to COVID restrictions) - BBQ Cook - 2 inflatable pool floats for party use - Inclusive of gourmet food specially made for the dogs
BBQ Gourmet Package * Additional Dog + Food	850 Per 2 Hours Block 25	- Gourmet BBQ Menu for up to 8 pax (due to COVID restrictions) - BBQ Cook - 2 inflatable pool floats for party use - Inclusive of gourmet food specially made for the dogs

* Additional Hour: +275



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LUXURY PET HOTELS & RESORTS

OPTIONAL ADD-ON



Large Inflatable Pool Float

Rate: 45

Inclusive: (Rental Only) Per Day

Bark Day Cake (Grain Free)

Rate: 150

Inclusive: 8 inches

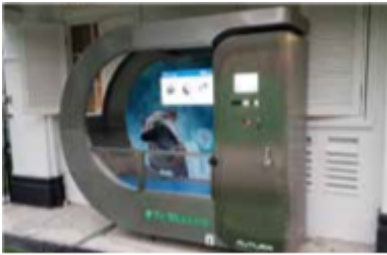
*with customisation +65



Photographer

Rate: 350

Inclusive: 2Hours Block



I-Clean Dog Wash Machine

Rate: 10/10mins

Inclusive: Bath/ Dryer/ Shampoo/
Conditioner



Premium Dog Menu

Rate: 18.50 **Inclusive:** Choose from beef, chicken,
pork or fish

Ice

Rate: 15

Ice Box

Rate: 25



Inclusive: 1kg



THE WAGINGTON[®]
LUXURY PET HOTELS & RESORTS
Inclusive (Rentals Only) Per Day

Fruit Punch
Rate: 15
Inclusive: 20L



THE WAGINGTON®
LUXURY PET HOTELS & RESORTS

BBQ PACKAGES

15 Pax Basic Package (Includes a Cook)

COOKED FOOD

- 1 x Fried Fish Balls (20pcs)
- 2 x Fried Beehoon A4 tray (10pax)

DRINKS & DESSERT

- 1 x Ice 2.5kg
- 1 x Can Drink (24 Cans) 饮料 (24罐)
- 1 x Longan with Sea Coconut (1 tub/10pax)

VEGETABLES

- 2 x Buttered Sweet Corn Cob (5pcs) 牛油玉米 (5段)
- 1 x Japanese Sweet Potato in Foil (5pcs)
- 1 x Australian Potatoes in Foil (5pcs) 澳洲土豆

SAUSAGES & PREPARED FOOD

- 1 x Cheese Frank (6pcs) 芝士香肠(6条)
- 2 x Chicken Frank (10pcs/pkt) 鸡肉香肠
- 1 x Garlic Bread (1 roll/10pcs)
- 2 x Crabstick (16pcs) 蟹肉棒

MEATS & POULTRY

- 1 x Chicken Mid-Wings & Drumlets Signature Marinade (1.5 kg/abt 30 pcs)
- 1 x Chicken Mid-Wings & Drumlets Signature Marinade (15 pcs)
- 2 x Herb Black Pepper Chicken Fillet (500g/5-8 pcs) 1 x Southern BBQ Sirloin Steak (500g/5 pcs)

SATAY & OTAH

- 1 x Raw Chicken Satay with Sauce (50 sticks)

SEAFOOD

- 1 x Sambal Squid (Sotong) in Foil (500g)
- 1 x Sambal Fish Fillet in Foil (500g)
- 1 x Sambal Stingray in Foil (500g)
- 1 x BBQ Brush (1pc)
- 2 x BBQ Tong 14" (1pc)
- 2 x Aluminium Tray Small (A4) (1pc)
- 1 x Napkins (100pcs)

ACCESSORIES & DISPOSABLES

- 1 x Wire Mesh M (45 x 60cm) (1pc)
- 1 x Fire Starter (8pcs/1pkt)



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LUXURY PET HOTELS & RESORTS

1 x Paper Plates

(50pcs) 1 x Plastic

Forks (50pcs)

1 x Plastic Spoons (50pcs)

1 x Plastic Cups (50pcs)

1 x Charcoal (4kg)

1 x Foam Box Small (40.5L x 35.5W x
27H) (1pc)



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BBQ PACKAGES

15 Pax Gourmet Package (Includes a Cook)

SAUSAGES & PREPARED FOOD

- 1 x Cheese Frank (6pcs) 芝士香肠(6条)
- 1 x Assorted Sausage Pack (Pack of 10pcs - 5 Chipolatas and 5 Vienna Sausage) 混合香肠
- 1 x Garlic Bread (1 roll/10pcs)

MEATS & POULTRY

- 1 x Chicken Mid-Wings & Drumlets Signature Marinade (15 pcs)
- 1 x Chicken Mid-Wings & Drumlets Signature Marinade (1.5 kg/abt 30 pcs)
- 2 x Herb Black Pepper Chicken Fillet (500g/5-8 pcs)
- 1 x Herb Rosemary Lamb Loin Chops (500g/4-5 pcs)
- 1 x NZ Airflown Ribeye Steak (500g)

DRINKS & DESSERT

- 1 x Ice 2.5kg
- 1 x Can Drink (24 Cans) 饮料 (24罐)
- 1 x Fruit Platter (1 tray)

VEGETABLES

- 1 x Chicken Kebab (5 Sticks) 鸡肉串 (5串)

- 1 x Buttered Sweet Corn Cob (5pcs) 牛油玉米(5段)
- 1 x Japanese Sweet Potato in Foil (5pcs)
- 1 x Mixed Vegetable Skewers (5 sticks)

SEAFOOD

- 2 x Sambal Squid (Sotong) in Foil (500g)
- 1 x Market Fresh Sea Prawns Medium (500g/14-20pcs)
- 1 x Herb Butter Salmon Fillet in Foil (500g)

SATAY & OTAH

- 1 x Raw Chicken Satay with Sauce (50 sticks)

CONDIMENTS

- 1 x Butter (250g)

ACCESORIES 7 DISPOSABLES

- 1 x BBQ Brush (1pc)
- 2 x BBQ Tong 14
- 1 x Bio-degradable Forks (25pcs)
- 1 x Bio-degradable Plates (25pcs)

- 1 x Bio-degradable Cups
- 1 x Tomato Ketchup (1 btl)
- 1 x Chilli Sauce (1 btl) 9oz (20pcs)
- 1 x Bio-degradable Spoons (25pcs)
- 1 x Bio-degradable Bagasse Bowls (10pcs)
- 1 x Trash Bag (Bio-degradable)
- 1 x Charcoal (4kg)
- 1 x Aluminium Foil (1 roll)
- 1 x Wire Mesh M (45 x 60cm) (1pc)
- 1 x Fire Starter (8pcs/1pkt)
- 2 x Aluminium Tray Small (A4) (1pc)
- 1 x Napkins (100pcs)
- 1 x Disposable Lighter (1 pc)
- 1 x Scissors (1pc)



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LUXURY PET HOTELS & RESORTS

1 x Foam
Box (48L

x 36W x 33H) (1pc)



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LUXURY PET HOTELS & RESORTS

FITNESS



For the fun and fitness enthusiasts, we have an array of activities for your pet. This promotes physical, mental and emotional health! Excellent for releasing pent up energy, fabulous for keeping fit and burning those extra calories.

FITNESS	Rates	Inclusive
Treadmill Training	25 Per Session	20 mins (Video via WhatsApp)
Bicycle Riding	25 Per Session	20 mins (Video via WhatsApp)
Supervised Swimming	65 Per Session	45 mins (Video via WhatsApp)



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LUXURY PET HOTELS & RESORTS

DINING MENU

(For pets only)

For a fine dining experience, The Wagington offers an extensive in-house dining menu. Natural wholesome food that will nourish your body and feel healthier, stronger and more energised. Choose from our 'Chefs Specials' your favourite selection of tasty ultra-delicious dishes locally sourced.

HALF BOARD (GOURMET MEAL)



Baked Salmon



Pork Meatloaf



Rosemary Beef



Chicken Chop

Ala Carte Meal

17.50 per meal

*Boarding guests are able to select Half Board at additional 35 per night (Includes Breakfast & Dinner)

DRINKS (FOR PET OWNERS ONLY) - 3.50

Coke Original
100 Plus

Ice Lemon Tea
Ice Milo

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THE WAGINGTON®
LUXURY PET HOTELS & RESORTS

Pet & Vaccinations Requirements

1. Pet owners must produce their NRIC or Passport upon checking in their pets. All pets coming in for boarding/ daycare/ swimming must produce a pet vaccination card.
2. Be in good health and must not have or been exposed to any contagious or communicable illnesses within a 30 day period prior to check-in. Any pets showing signs of vomiting, coughing, gagging, sneezing or diarrhea may not be admitted. The Wagington advises against boarding guests that have a terminal illness and are in the late stages of any illness. Individual circumstances may be considered with written documentation from a veterinarian.

DOGS

FELINES

DHLPP (Mandatory)- Current last year Bordetella (Recommended but not compulsory) Deworming (Recommended)	FVRCP (Mandatory)- Current last year
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P.S: If you do not have the vaccination card with you, please call your family vet to ask for a soft copy and you may print it out before booking your pet into The Wagington.

Temperament Evaluation

1. All daycare and boarding dogs must go through a 3-hour temperament evaluation assessment. Temperament evaluation is chargeable at 35 per dog.
2. Any dogs that show severe signs of aggressions/behaviors during temperament evaluation will not be accepted. All dogs & cats guests must possess a temperament that allows staff members to properly care for them. Allowances may be made for specific temperament issues, but pets cannot pose a danger to staff members.

Unsterilized Pets

1. Unneutered males will incur a fee of 15 SGD per day. Male puppies below 6 months old are exempt.

Specialized Care (35 Additional Daily)

1. The Wagington may accept ageing pets, female dogs on heat and pets with special needs above all other services rendered. This additional cost applies for additional cleanliness maintenance, extra supervision, changing of diapers for pets with uncontrollable urinary tract and menstrual problems.

Sezen



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Ticks & Fleas:

1. The Wagington takes extreme measures to ensure that the premises are free from ticks and fleas. The hotel will not accept any pets showing any signs of ticks and fleas. All owners are highly advised to de-tick their pets with Frontline 2 days prior to boarding or daycare. If deticking is required, fees start from 80 SGD per hour onwards.

Food & Medicine:

1. Owners to provide their pets their own food MUST prepare and label (by pet name) each serving in a separate baggy for the entire length of the stay.
2. In the event your pet food runs out, a service fee of 25 will be charged in addition to the cost of the food and transportation services. Alternatively, owners may choose to purchase our chosen brand of raw food or select your pet gourmet meals from our in-house dining menu
3. In the event that your pet has to be sent to the vet clinic, a service fee of 60 or 8% (whichever is higher) of the vet bill will be charged in addition to the cost of the vet bill and transportation services.
4. If medicating, owners MUST properly label (by pet name) and provide all medication for the entire length of the stay.

Controlled Travel:

1. For each pet's safety, all pets entering and exiting The Wagington must be on a leash or in a carrier until directed otherwise. We provide comfortable, clean bedding, which comfort your pet that adhere to our strict standards. Pets owners are allowed to bring in their own pet beds/blankets, however should there be any laundry cleaning required, a fee of 10 per item is applicable. Pet owners may bring 2 toys and one T-Shirt just in case of separation anxiety.

Bone Pool Terms & Conditions

1. Bone Pool is open from 9am and last booking appointment at 5.30pm daily.
2. Smoking is strictly prohibited at Bone Pool. Only proper swimming attire is allowed inside Bone Pool. No T-Shirt, Lycra, Cotton, Singlets, Dri Fit, Jeans are allowed at any time. Offenders are subjected to 250 fine.
3. A pool maintenance fee of 250 will be imposed should any dog secrete poop/diarrhea inside Bone Pool.
4. No outside F&B are allowed except for Pool Party Event & Private Event.
5. All dogs coming in for any of the pool services must be registered with The Wagington, must produce vaccination cards and in good state of health. Pets without vaccination or vet's health certification may be turned down for entering the Bone Pool. Event Organiser of Pool Party & Private Event is liable and responsible for ensuring all guests have vaccination card, pets in good condition and all prohibitions as per all terms and conditions.
6. All Pool Party & Private Events must be confirmed with full payment 2 weeks before actual event date to be deemed as a confirmed booking.
7. Upon full payment confirmation of any services above, any cancellation or postponement of the event will be subjected to 50% of payment forfeited within 1 week before the event date and 100% within 3 days before the event date.



THE WAGINGTON[®]
LUXURY PET HOTELS & RESORTS

*The Wagington reserves the right to refuse admittance to any pet guest for any reason, at any time, who lacks proof of vaccinations, displays signs of untreated or potentially contagious conditions, demonstrates aggressive behavior, or who fails our standard health and temperament policies.



THE WAGINGTON® PET HOTEL AGREEMENT

LUXURY PET HOTELS & RESORTS

This Agreement is made between The Wagington Pet Hotels Int'l Pte Ltd, a Singapore Limited Exempt Private Limited Company (hereinafter called "The Wagington") and the pet owner whose name and whose signature appears below (hereinafter called "Owner"). The following are the terms of service for the stay of Owner's Pet at The Wagington. By proceeding with the reservation, you accept and agree with The Wagington (the Hotel) that the reservation (details of which are set out below), if accepted by us, shall be on the terms and conditions as follows:

1. DISCLOSURE:

Before any purchases and leaving your Pet with The Wagington, Owner certifies to the accurate disclosure of all information provided to The Wagington either in writing or orally about the Pet and Owner specifically represents that he or she is the sole owner of the Pet. Owner specifically represents to The Wagington that the pet is healthy and meets The Wagington's published vaccination standards. Owner represents that each time Pet is brought to The Wagington, Owner is recertifying that Pet is in good health and has not had any communicable illnesses of any kind for 30 days prior to visit. Owner further agrees to inform The Wagington of any changes in Pet's condition and/or behavior prior to subsequent visits. The Wagington reserves the right to refuse service to any Pet for any reason, at any time, including, but not limited to: pets lacking proof of vaccinations, pets displaying signs of untreated or potentially contagious conditions and/or pets exhibiting aggressive or unacceptable behavior. For the purposes of this Agreement, the terms "Pet" or "Pets" refer to all pets under said ownership of Owners who utilize services at The Wagington, either now or in the future.

2. RATES:

- The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- Rates quoted are in Singapore Dollars.
- Rates do not include any applicable prevailing government taxes at time of occupancy. The Rates are subject to prevailing Goods, Services Tax and Service Charge.
- In the event you complete a booking based on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly to do so.

3. CHECK-IN & CHECK-OUT TIME

- Check-in time is from 12:00pm and check-out time is by 12:00pm. Early check-in from 8.30am to 12pm is subjected to a fee of \$25.
- Late check-out from 12pm to 3pm is subjected to a fee of \$25. Late check-out from 3pm to 7:30pm is subjected to a fee of \$55.

4. THE HOTEL ACCEPTS ONLY CASHLESS PAYMENTS: VISA, AMEX, MASTERCARD, PAYNOW AND BANK TRANSFER

A valid credit card prepayment is required to secure your reservation. Upon reservation, credit cards will be charged for the amount indicated on the booking confirmation page and an email receipt will be sent to you automatically. All additional or ancillary must be paid via a valid credit card before or upon check-out. The Hotel accepts only cashless payments: Visa, AMEX, Mastercard, PayNow and bank transfer.



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5. CANCELLATION POLICY:

- Reservations made from 18th December to 4th January, 1st 5 days of Chinese New Year, require full pre-payment and are non-cancellable, non-amendable and non refundable. The entire period of your stay, inclusive of nights before and after the dates listed above, will be charged to your credit card upon reservation and cannot be credited back into your account on cancellation.

- Hotel room cancellation must be made 72 hours prior to your arrival date to entitle a full refund. Any cancellation or amendment made within 72 hours of arrival will incur a cancellation fee of one night's room charge (inclusive of any applicable prevailing government tax).

- In the event of no-show, a fee of one night's room charge (inclusive of any applicable prevailing government tax) will be charged to your credit card provided at the time of reservation.

- An administrative fee of \$12.84 (inclusive of any prevailing government tax) will be charged for any refund/cancellation on all services.

6. ABANDONMENT:

If Pet is not picked up by Owner (or an authorized representative of Owner) within 14 calendar days after the day Pet is scheduled to depart, Owner understands that Pet shall be deemed to be abandoned and shall be disposed of Pet after abandonment at a private or public sale, and Owner specifically waives all statutory or legal rights amounts to the contrary. Owner understands that Pet abandonment is a criminal or civil violation of the statutes of the Singapore Laws. Owner shall remain liable for all fees due and, in addition, agrees to pay any and all costs incurred by The

Wagington in the event of prosecution against the Owner under the applicable lands the prosecution of these statutes. Owner is to be notified of such action by certified mail and no further notice shall be deemed necessary.

7. ASSUMPTIONS OF RISK:

The Wagington agrees to exercise reasonable care of Pet during its stay and, if applicable, during transport. Owner is aware that employees of The Wagington are not veterinarians and do not have backgrounds in animal medicine and are not expected to diagnose or detect illnesses in the pets at The Wagington. Owner acknowledges that no amount of vaccination requirement, sanitation or personalized care can prevent pets from contracting an airborne virus or communicable disease. Owner further understands that pets are pack animals, lead with their teeth, paws/claws, are unpredictable in nature and no amount of supervision can be 100% certain to prevent pets from being injured. Owner understands that these risks of illnesses, disease, or harm and hereby releases and waives all rights to claim against The Wagington, it's employees, members or agents, from any and all losses, damages, costs and expenses arising out of or in connection with any communicable disease, airborne virus, or any other medical condition or injury contracted by Owner's Pet at The Wagington. Further, if Pet is transported to or from The Wagington by The Wagington staff, the Owner holds The Wagington harmless in the event of injury or accident during transportation.



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8. DAYCARE ASSUMPTIONS OF RISK:

For safety reasons, Owner understands that Day Care is a privilege extended only to well-behaved, socialized dogs who have gone through an initial temperament evaluation and who have been deemed “acceptable” for such Services, in the sole discretion of The Wagington. The Wagington reserves the right to refuse service to any pet for any reason, at any time, including, but not limited to: Pets lacking proofs of vaccinations, pets displaying signs of untreated or potentially contagious conditions and/or pets exhibiting aggressive or unacceptable behavior. All dogs six months of age or older must be spayed or neutered to participate in the services. Owner understands that the Service’s leash free environment allows dogs the opportunity to play in close physical contact (including nose-to-nose) with one another. Owner further understands that dogs are pack animals, lead with their teeth and paws, and are unpredictable in nature and that dogs play and lead with their teeth and injuries including cuts; scrapes and puncture wounds can be a result of play and not necessary aggression. Owner agrees to be responsible for all damages and medical treatment for all injuries to dog. Owner also understands and acknowledges that if an injury is proven to have occurred due to unprovoked aggression, owner of aggressive dog is responsible for medical treatment of injured dog.

9. ACTS OR BEHAVIOUR:

Owner agrees to be solely responsible for any and all acts or behavior of Pet while in the care of The Wagington, including payments of costs of injury to staff or other animals or damage to facilities caused by Pet. Owner also understands that squirt bottles, citronella spray and, in extreme cases, muzzles may be used for the protection of other pets or staff. Owner further agrees to indemnify The Wagington and its agents against any claims made against The Wagington or its employees or members or other agents or losses or damages of any kind suffered by The Wagington or its agents as a result of Owner’s failure to inform The Wagington of any pre-existing condition Pet may have (such as illness or aggression problems) or which were otherwise caused by Pet.

10. MEDICAL ATTENTION:

In the event of injury, emergency or when The Wagington, in its sole discretion, deems medical care is important to Pet’s health (including, but not limited to: vaccinations, fleas, ticks, diarrhea, rashes, etc), Owner authorizes The Wagington to obtain medical attention for Pet from our veterinarians. In such an event, Owner grants The Wagington and The Wagington preferred veterinarians the full power of decision-making involving the medical treatment of Pet (including transport and care to and from any agent) and agrees to pay for all costs associated with said medical treatment. Owner hereby authorizes The Wagington to use Owner’s credit card on file to pay The Wagington preferred veterinarians directly for said medical treatment prior to departure. Owner acknowledges that The Wagington and The Wagington preferred veterinarians/clinics/hospitals is a separate legal entity responsible for its own actions, workings and services. Owner agrees to hold The Wagington preferred veterinarians/clinics/hospitals, its employees and agents, harmless from any and all claims as a result of treatment provided to Pet.



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Wagington, which may be revised
a discrepancy, this Agreement shall

11. COMPLIANCE:

Owner agrees to comply with the published policies of The Wagington, which may be revised from time to time, with or without notice. In the event there is a discrepancy, this Agreement shall supersede the content of the House Rules.

12. PRE-PAID PACKAGES:

In the event Owner decides to purchase a prepaid package for services, Owner understands such sale price is offered at a special discount in exchange for a non-refundable commitment to use all such funds at The Wagington. Owner further understands that after the sale, things may happen that are out of control of The Wagington, including, but not limited to: the death of Pet, the relocation of Owner, behavioral changes in Pet, and the decision to stop utilizing The Wagington for services. In any case, any unused portion of the sale (after the amount of utilized services at regular standard rates) shall be transferable for use on other services at The Wagington, but in no instance shall they be refundable. Pre-paid packages may not be sold or transferred to any Pet outside Owner's direct ownership.

13. MULTIPLE FAMILY MEMBERS:

If Owner requests to board Pet together with other "family members" in the same suite, Owner acknowledges and understand that regardless of the amount of supervision) such an arrangement may decrease The Wagington's ability to detect issues, diseases and illnesses. Furthermore, because actions of pets may be unpredictable, owner is aware that this arrangement may also significantly increase the chance of injury, aggression and/or alterations.

14. ARBITRATION:

This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assignees of Owner and The Wagington. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, shall be settled in accordance with the rules of Singapore Arbitration Association, and the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine and award to the prevailing party of such costs of such arbitration and reasonable solicitor's fees of the prevailing party. The arbitrator(s) shall apply Singapore Law to the merits or any dispute or claim, without reference to conflict of law rules. The parties hereby submit to the exclusive jurisdiction of the state and Courts located in Singapore and agree that such courts shall have the sole and exclusive jurisdiction for any action or proceeding arising from or relating to this Agreement or relating to any arbitration in which the parties are participants. The parties understand that by signing this Agreement that they will submit any claims arising of, relating to, or in connection with this Agreement or the interpretation, validity, construction, performance, breach or termination thereof, to bring arbitration.